

# EIVA Launches Self-service Portal for NaviSuite Software



EIVA has announced the launch of My EIVA, its new self-service licence administration and purchase portal. My EIVA is designed to save time for new and existing EIVA customers holding NaviSuite software licences.

As soon as users are registered in My EIVA, they gain access to the self-service portal which will allow for the purchase of new and the extension of existing licences. Furthermore, volume discounts are made with existing licences taken into consideration.

The subscription generation and activation process in My EIVA is immediate and automated – on any PC with an internet connection – as it eliminates the manual input from [EIVA](#), much like NaviSuite software takes the hard work out of operations through

automation features.

My EIVA users gain access to an overview of NaviSuite software licences held by their company. This includes permanent licences and subscriptions – including any subscriptions that have expired within the last 12 months.

In the self-service portal, users can extend subscriptions (by day or year) and purchase new licences, and in the future it will be possible to extend software maintenance and 24/7 support (SMS) agreements related to permanent licences. For all of this, the user can choose to pay by credit card or by invoice.

## Linking Group Entities in the Same Account

For each company, it is possible to add one or more group entities. This means that group users will not only have an overview of licences that a company holds, but also any licences belonging to the business group as a whole. Therefore, volume discounts will apply across companies belonging to the same group.

New customers will automatically receive a logon to gain access, whereas existing users will be provided with one on request.

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<https://www.hydro-international.com/content/news/eiva-launches-self-service-portal-for-navisuite-software>

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