

IC-ENC Opens Latin America Regional Office

IC-ENC has developed a regional office in Brazil, to be known as IC-ENC Latin America, in partnership with the Directorate of Hydrography and Navigation (DHN). It will be located in the Niterói offices of DHN, near Rio de Janeiro, Brazil. The primary reason for establishing IC-ENC Latin America is to provide localised ENC Production and Validation support to a significant portion of IC-ENC members in the region.

The first stage is for IC-ENC to train DHN staff in the IC-ENC ENC quality assurance practices, who will then be considered 'on loan' to IC-ENC. The stringent IC-ENC requirements in terms of staff performance and competence will be reached during 2015, with the IC-ENC Latin America office achieving full operating capability in early 2016.

Additional benefits of the Latin American office are related to time zone in terms of a longer IC-ENC international working day and therefore improved response times to its customers, delivering support in the dominant regional language of Spanish, and enhancing the 'international' aspect of IC-ENC with the development of a global network. The regional office will also allow IC-ENC to demonstrate the benefits of its new technology in terms of communication and workflow between offices, delivering enhanced services to its Hydrographic Office members and its Value Added Reseller ENC distribution partners.

<https://www.hydro-international.com/content/news/ic-enc-opens-latin-america-regional-office>
